

10732 Hampton Road
Fairfax Station, VA 22039
2 June 2003

Mr. Luis Puccio
Pro-Painters, Inc.
8517 Silverdale Road
Lorton, VA 22079

Dear Luis :

This letter is a thank you and a congratulations. On the second point, you have assembled a fine group of craftsmen, led by Mr. Copa and including Mr. Maya and Richard. These men have been superb in attention to detail, cleanliness, and show a nature and spirit of artisans, insisting on completing their job with exact and thorough diligence. Mr. Copa and his crew do it right. You are congratulated for having the acumen to know the importance of workmanship and make it a pillar of your business.

On the first matter, we are grateful for a job well done, under the circumstance that interior house painting cannot be without disruptions. Your crew allowed life to go forward as normally and comfortably as can be expected. We thank you for that.

One other point is important to mention; the price was right. You know that we asked for a few estimates and also believe in the old saying "you get what you pay for". Pro-Painters was by far the best value in this important, and beautifully completed change to our house. You have our encouragement to have any future, potential customer call, yes visit our house, to see your work and hear our personal endorsement.



R. Barry Ashby
Maureen E. Ashby
703-250-9575

